Practice review:
Kelly Krawtz in Primary Care

ASHP PAI
ISHP Spring 2019
2019 St. Luke’s Health System Ambulatory Practice

Kelly Krawtz
Primary Care
- Disease state management
- Medication access

McCall Clinic
Primary Care
- Anticoagulation
- Polypharmacy

ISU facility
Primary Care
- Disease state management

Rheumatology
Specialty Pharmacy
- Liaison with specialty pharmacy
- Medication access

Anticoagulation clinics
- Anticoagulation
- MTM

Expansion to cystic fibrosis, primary care, more specialties...
Background

- Started July 2015
- Initially funded with 340B dollars
- Proof of concept resident project with family medicine
Starting out

• MTM versus CDTM

• Collaborative practice agreement

• Physician and patient engagement

• Balancing pharmacist to provider ratio

• Metrics and expansion
Today

• 3 clinics, ~15 provider FTE
• Largely diabetes management
• Broad collaborative practice
• Heavy prescription patient assistance
• 8-10 patients appt/day 4 days a week
  • Time for “warm hand offs”
  • Provider questions
  • Administration time
• Clinical Technician
Barriers

- Billing for services
- Proving value/ROI
- Expansion
- Infrastructure
- Clinical niche as a mid-level provider
- Provider education on the role of the pharmacist
• Clinical technician

• More broad collaborative practice

• Practice expansion
Questions?