



Practice review: Kelly Krawtz in Primary Care

ASHP PAI

ISHP Spring 2019

2019 St. Luke's Health System Ambulatory Practice

Kelly Krawtz

Primary Care

- Disease state management
- Medication access

ISU facility

Primary Care

- Disease state management

McCall Clinic

Primary Care

- Anticoagulation
- Polypharmacy

Rheumatology

Specialty Pharmacy

- Liaison with specialty pharmacy
- Medication access

Anticoagulation clinics

- Anticoagulation
- MTM

Expansion to cystic fibrosis, primary care, more specialties...

Background

- Started July 2015
- Initially funded with 340B dollars
- Proof of concept resident project with family medicine



A dark, stylized illustration of a road with a dashed white center line. Several yellow diamond-shaped signs with black question marks are placed along the road, some on the left and some on the right. The signs are on black poles. The overall scene is dimly lit, suggesting a path of uncertainty or a complex decision-making process.

Starting out

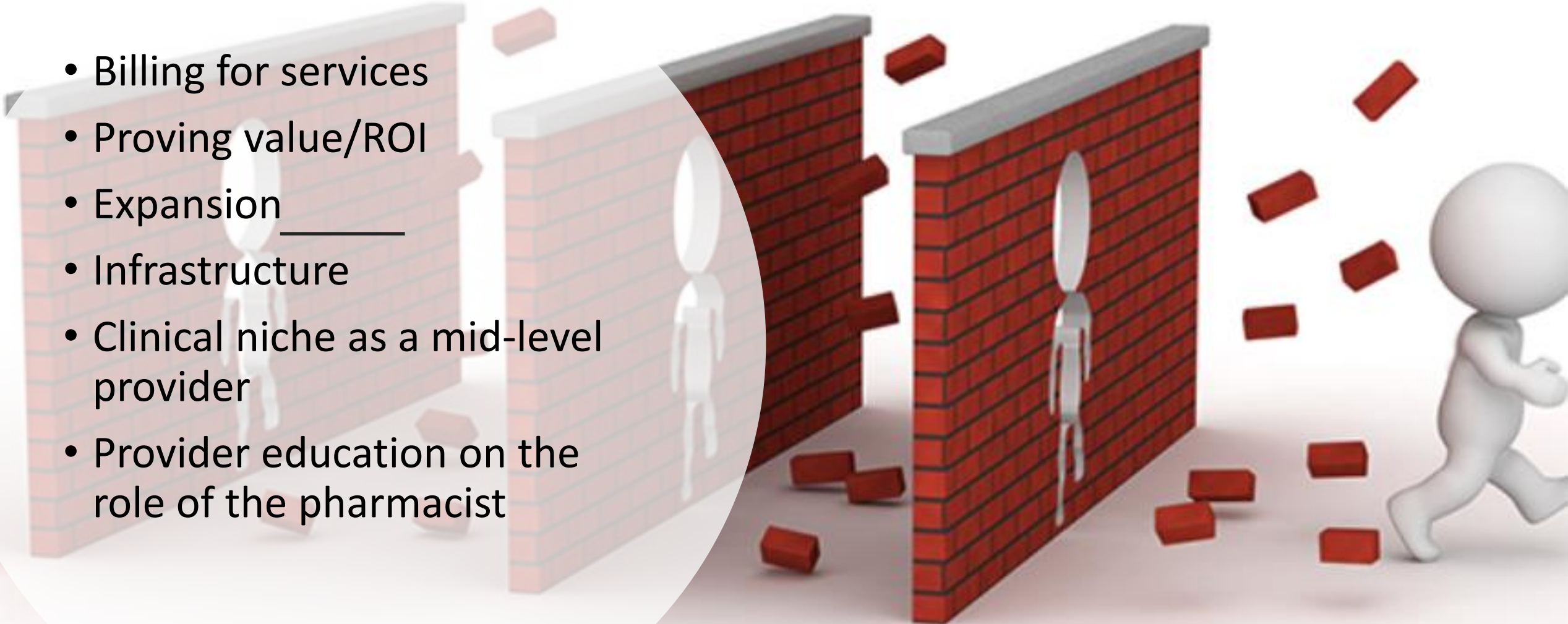
- MTM versus CDTM
- Collaborative practice agreement
- Physician and patient engagement
- Balancing pharmacist to provider ratio
- Metrics and expansion

Today

- 3 clinics, ~ 15 provider FTE
- Largely diabetes management
- Broad collaborative practice
- Heavy prescription patient assistance
- 8-10 patients appt/day 4 days a week
 - Time for “warm hand offs”
 - Provider questions
 - Administration time
- Clinical Technician

Barriers

- Billing for services
- Proving value/ROI
- Expansion _____
- Infrastructure
- Clinical niche as a mid-level provider
- Provider education on the role of the pharmacist





- Clinical technician
- More broad collaborative practice
- Practice expansion

The background of the image is a dense, overlapping collection of small, rectangular pieces of paper in various colors including blue, green, red, yellow, pink, and white. Each piece of paper has a large, black question mark printed on it. The papers are scattered and layered, creating a textured, busy appearance. In the upper-left quadrant, there is a white circle with a thin blue border. Inside this circle, the word "Questions?" is written in a simple, black, sans-serif font.

Questions?