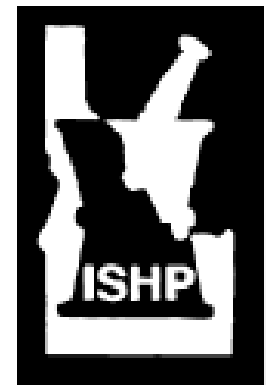


Practice Advancement Initiative: Results from Ambulatory Care Assessments

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Legal and Public Affairs
Professional Relations Committee Co-Chair
April 5, 2019



AmCare Self-Assessment

- Tool to evaluate ambulatory care services against ASHP Ambulatory Care recommendations
- Create an action plan to improve practice
- Resources provided to help implement practice change

AmCare Self-Assessment

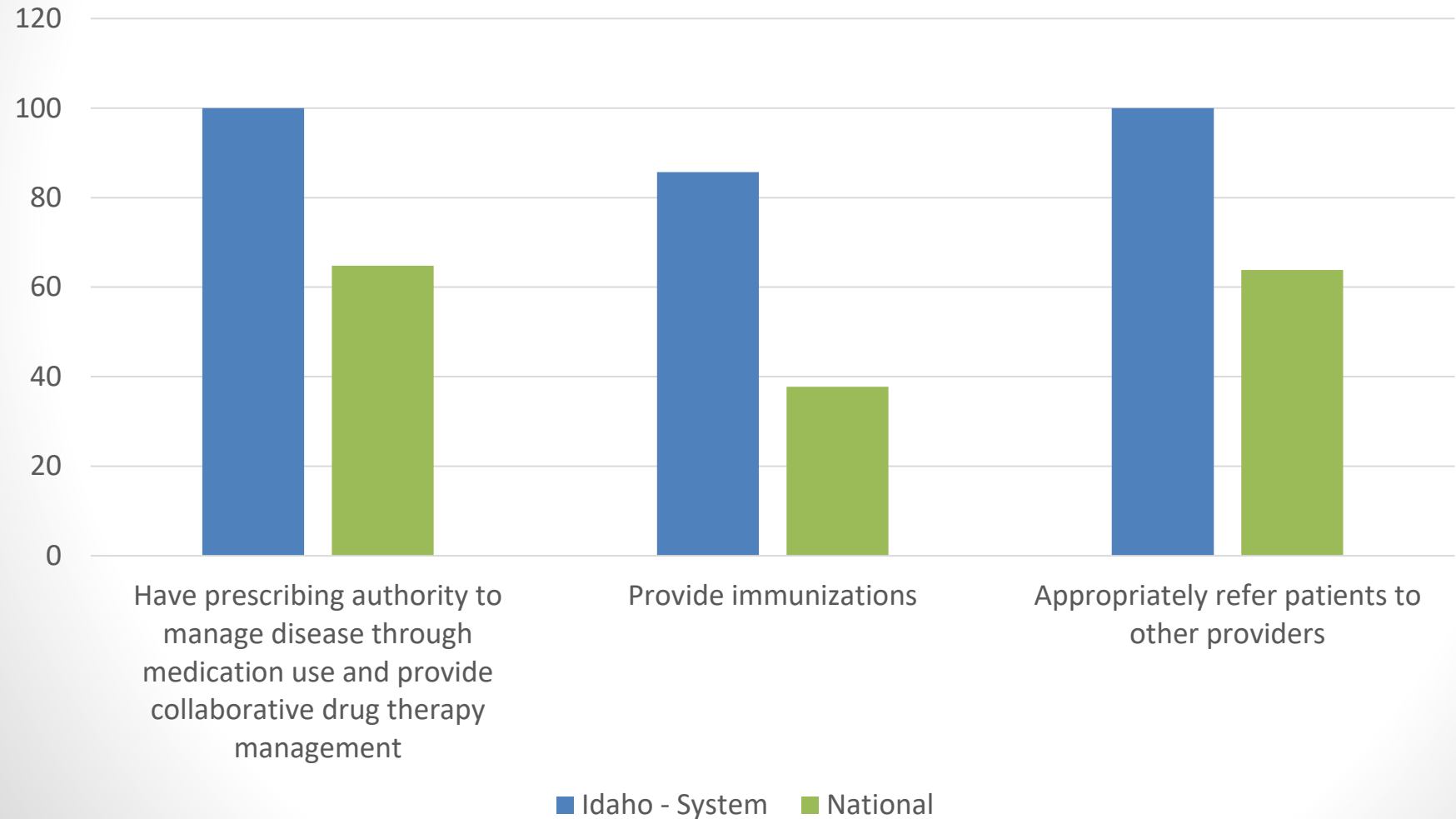
- Tool to help in all outpatient healthcare settings
- Utility will vary based on
 - Institution's size
 - Geographic location
 - Services provided
 - Available resources

AmCare Self-Assessment

- Respondents:
 - 11 for Idaho Practitioner
 - 7 for Idaho System
- If an account had multiple submissions the most recent was included
- Start with similarities in gaps among practitioner and system then look at differences
- Keep in mind initiatives or goals to pursue as gap analysis is presented

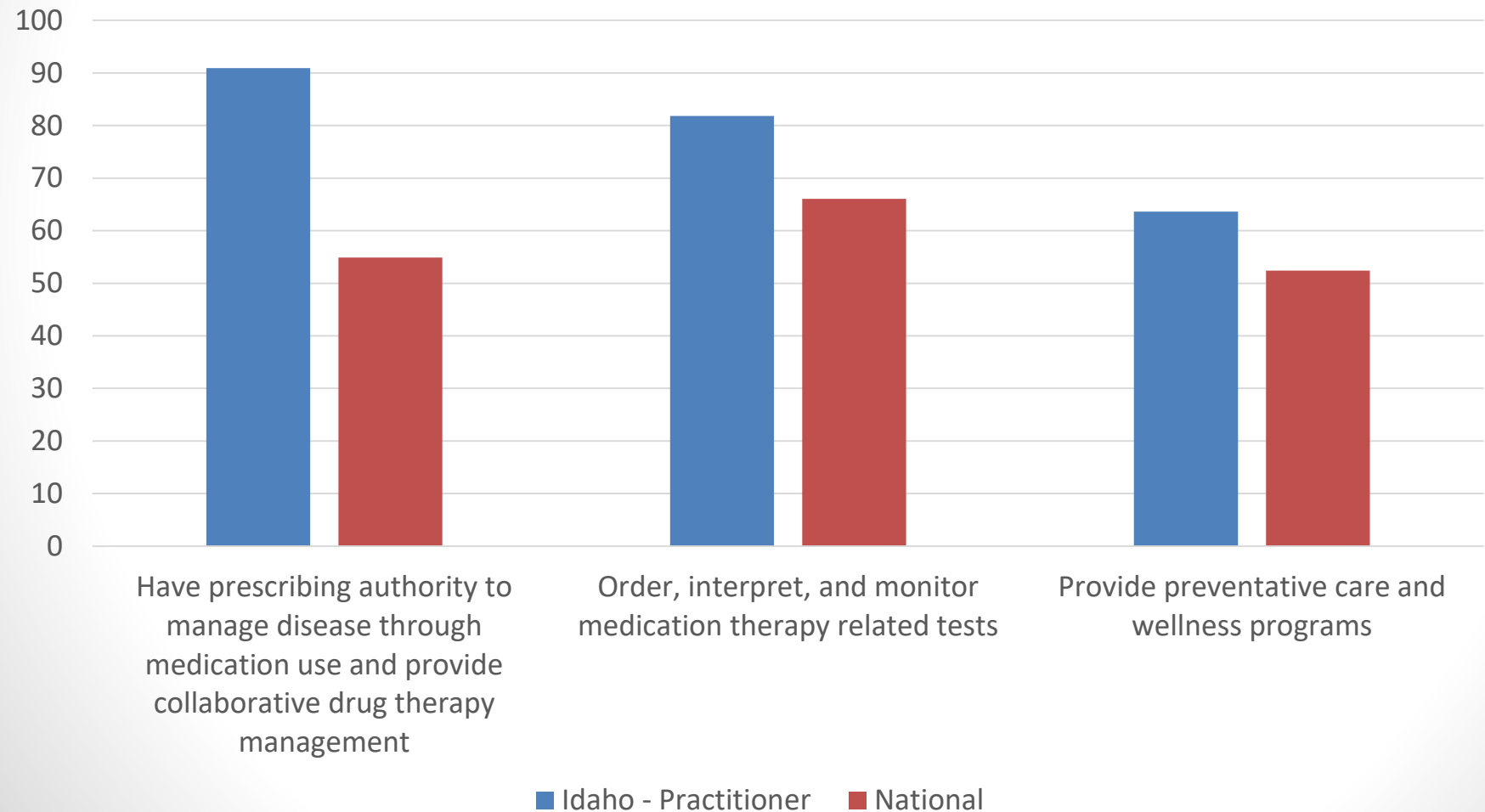
Scope of Practice

Which of the following are included within the scope of practice of pharmacists providing patient care services?



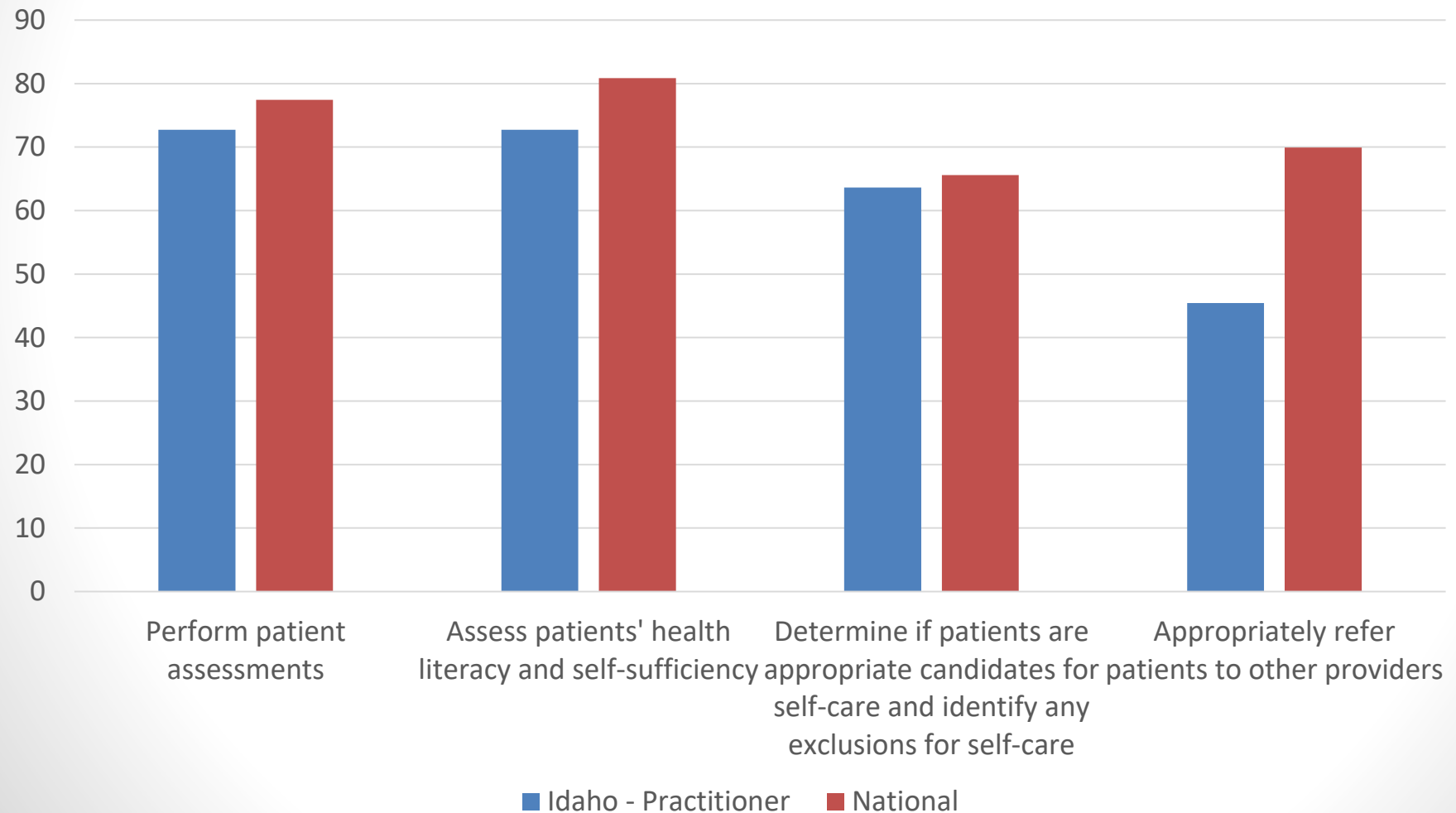
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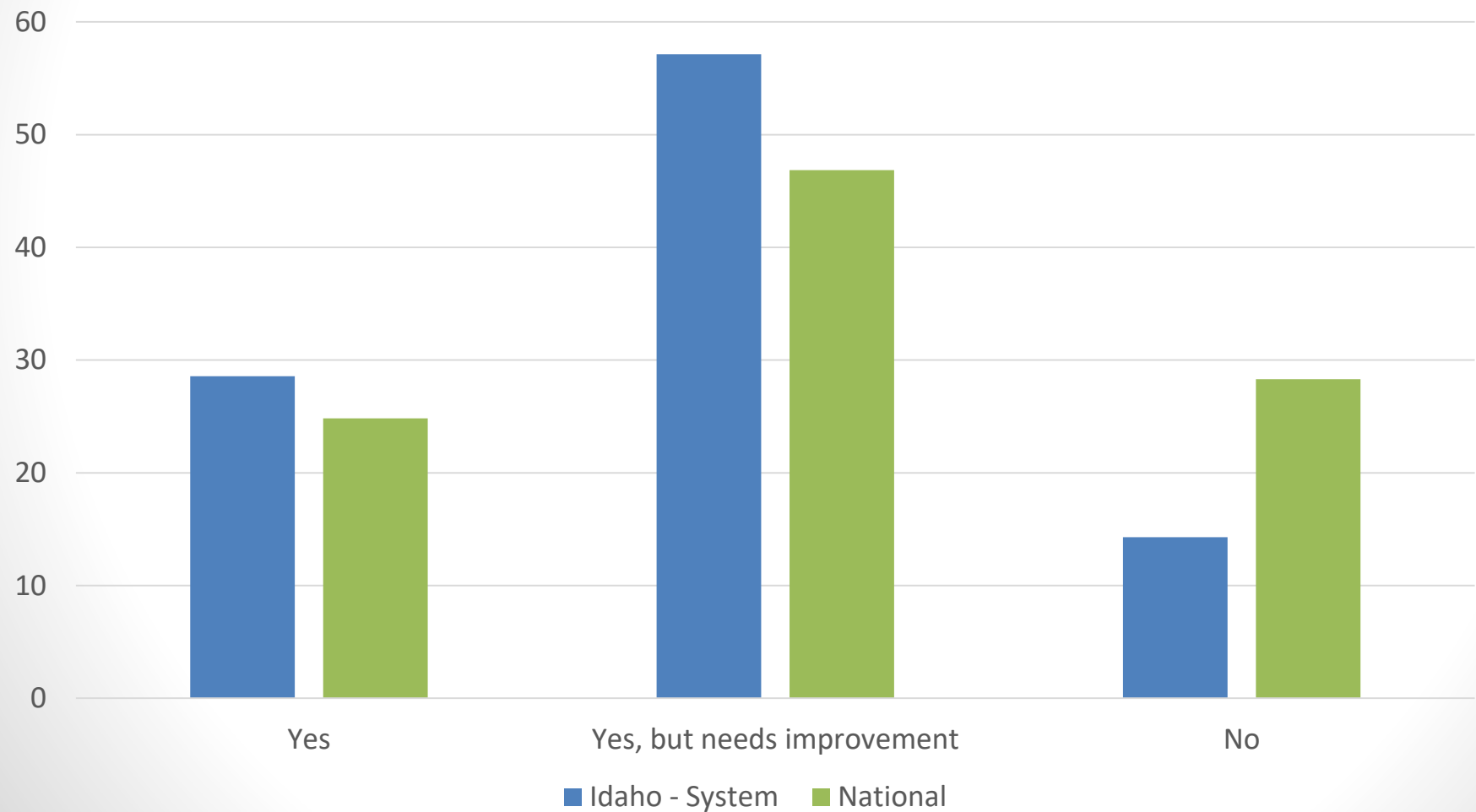
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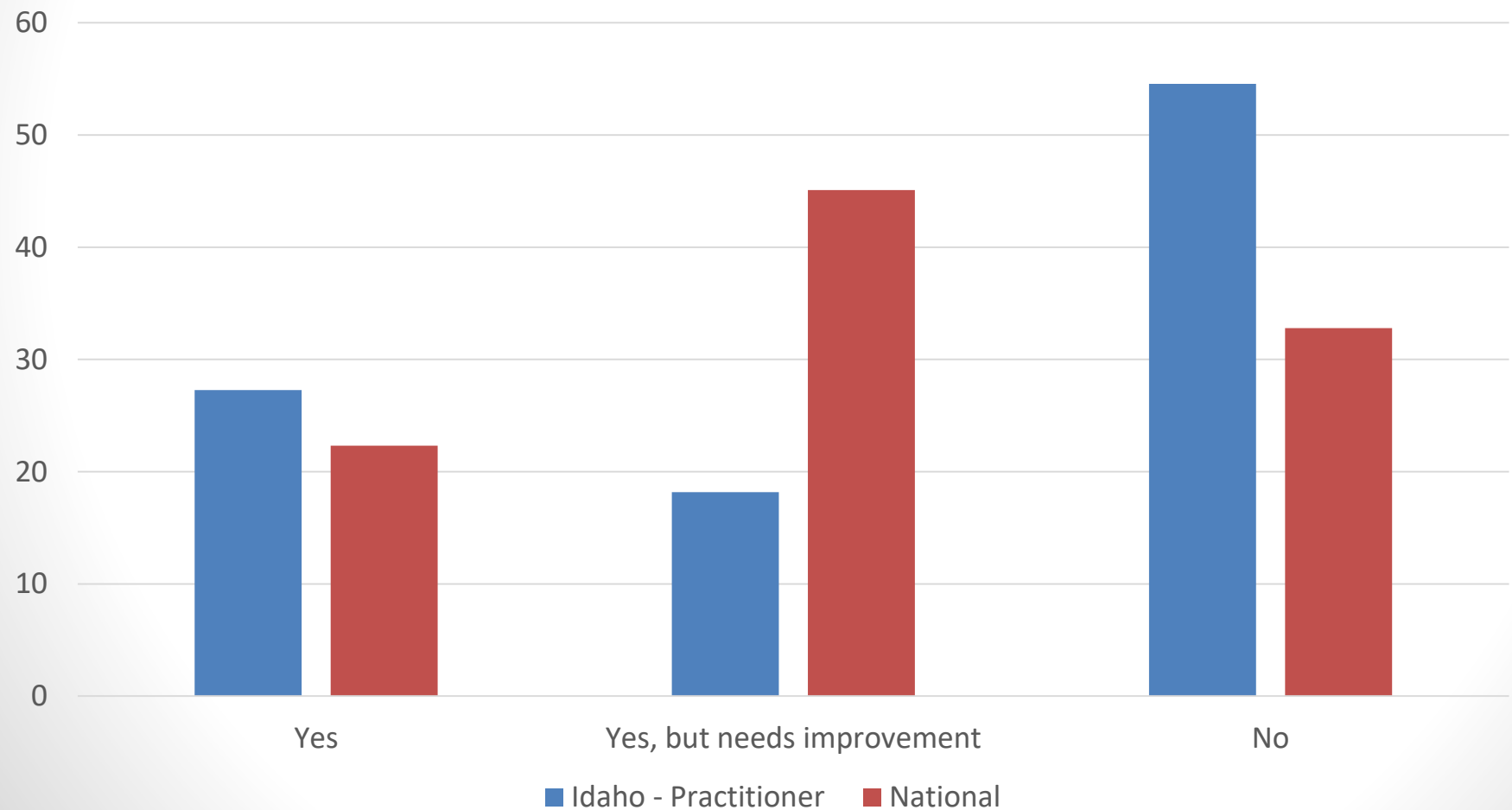
Use of Technology

Use health information technology to identify populations of patients whom services are indicated?



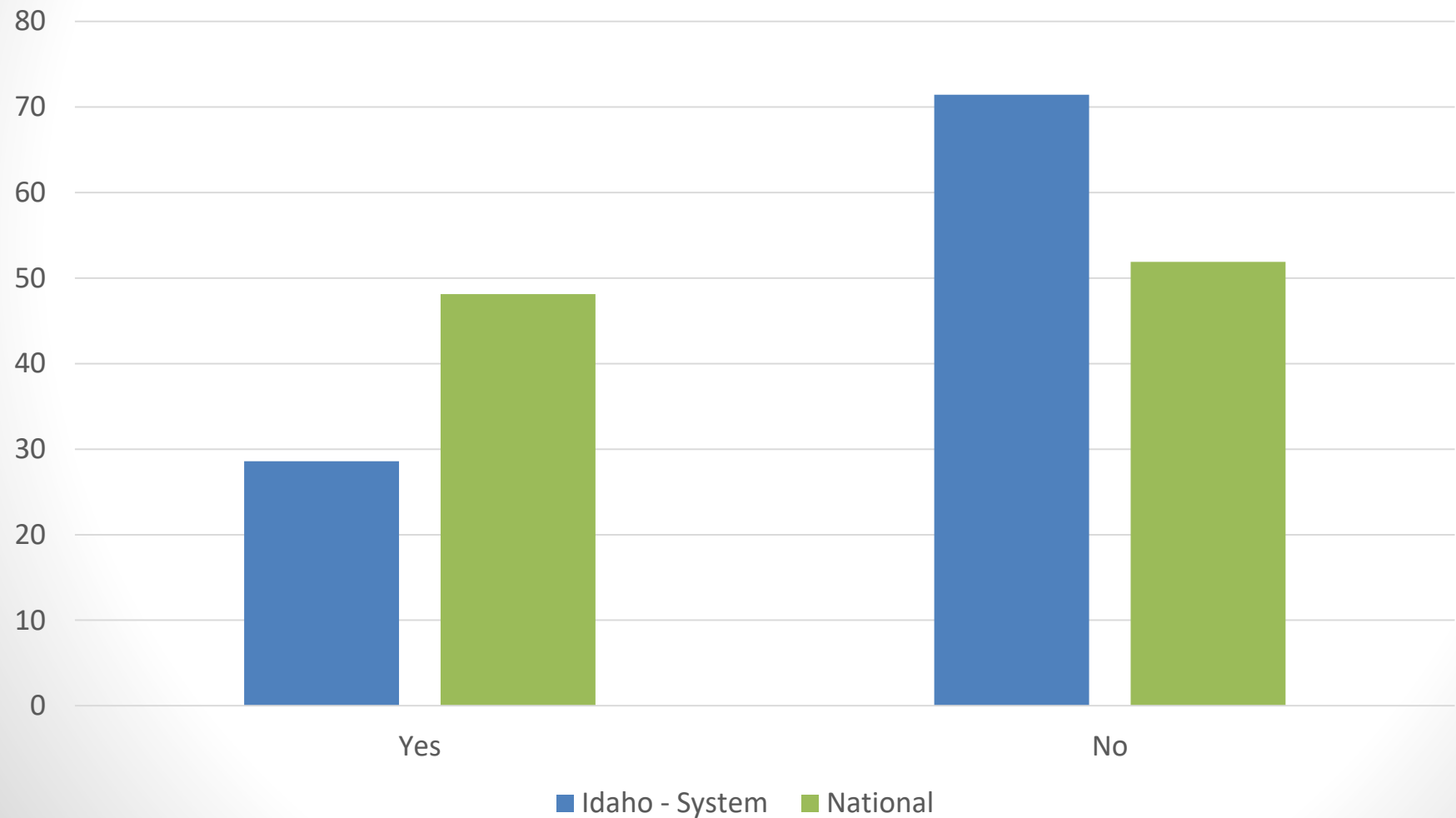
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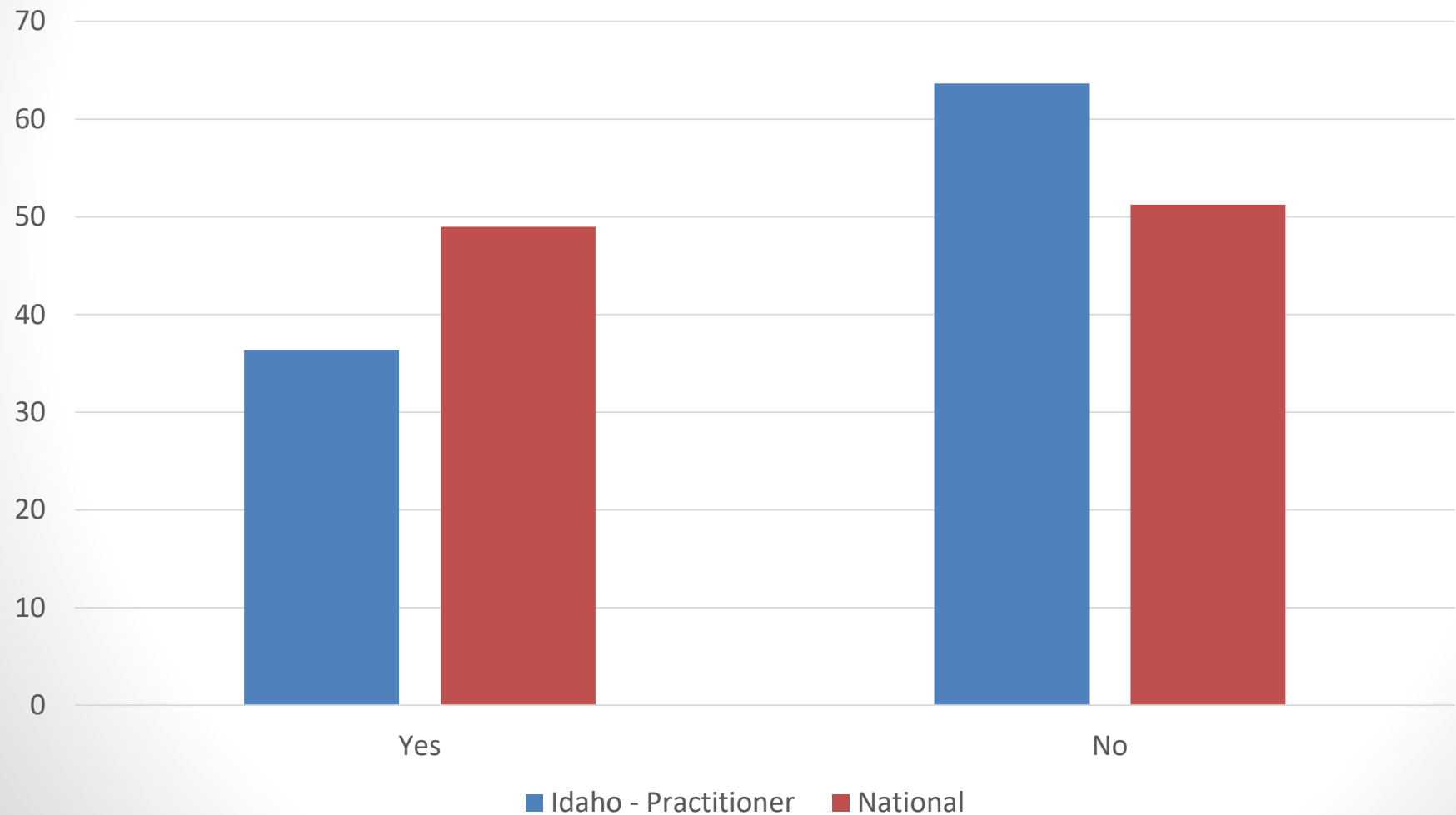
Professional Practice Evaluation

Do you have initial and ongoing professional practice evaluation?



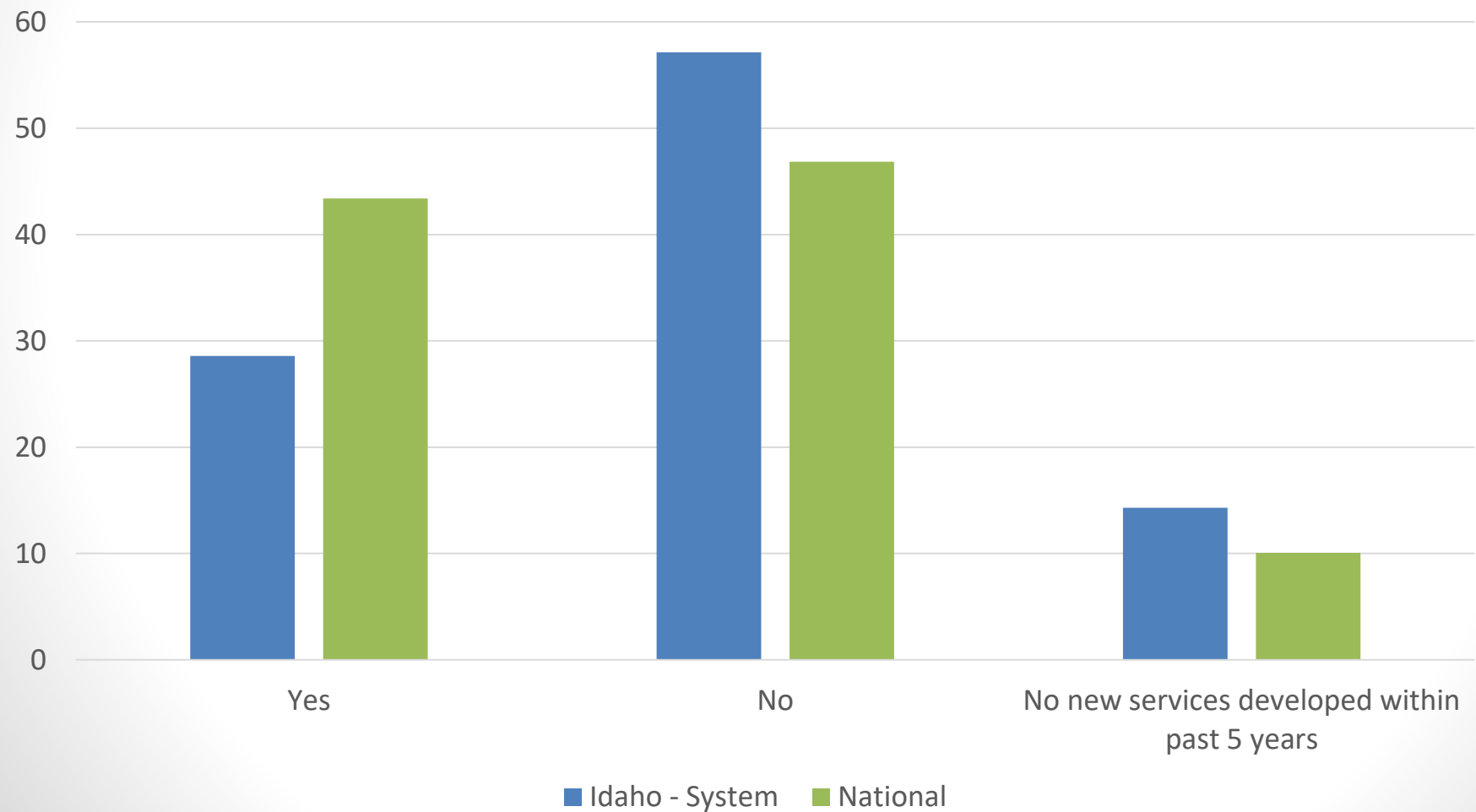
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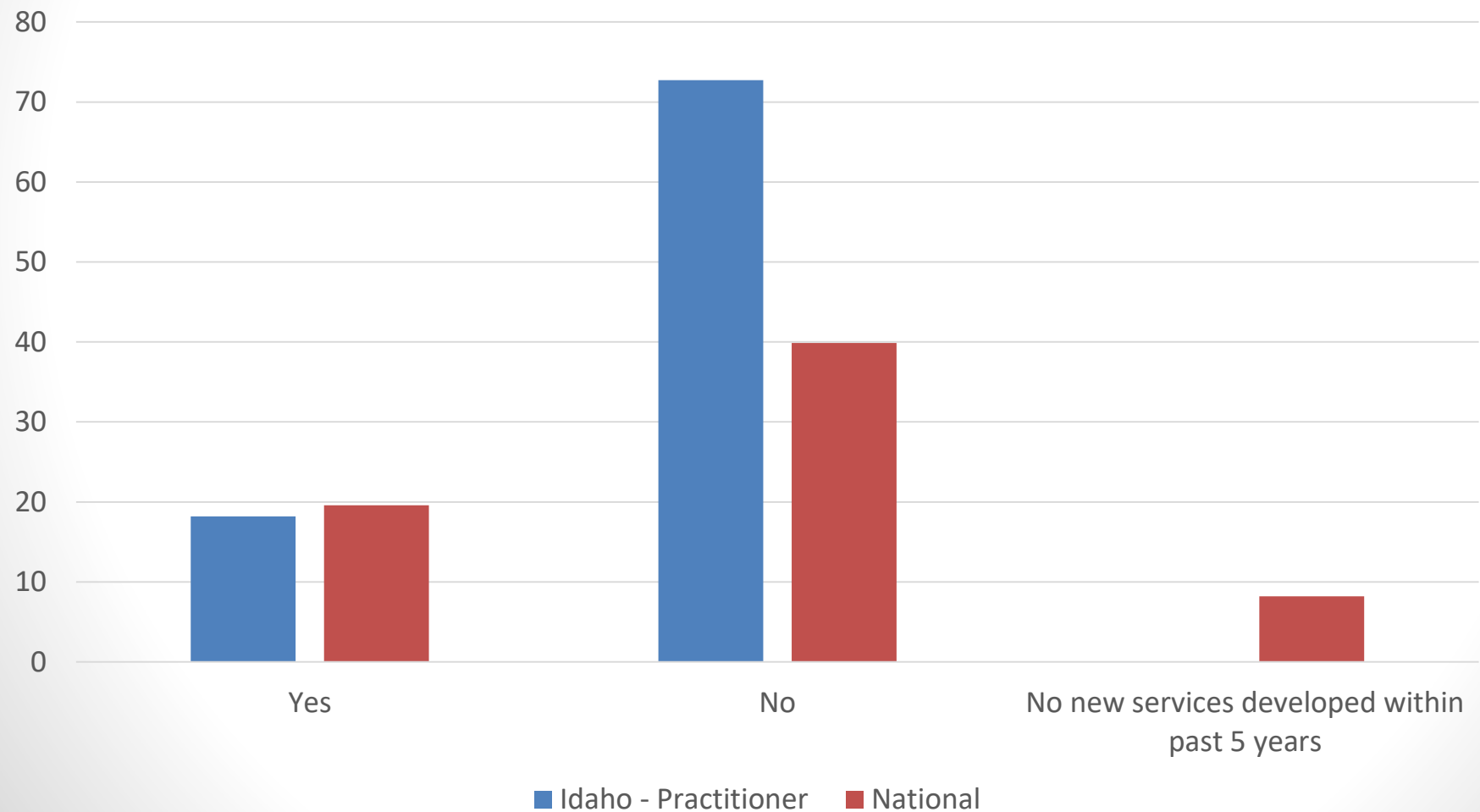
Business Plans

Have you developed a comprehensive business plan for any new service?



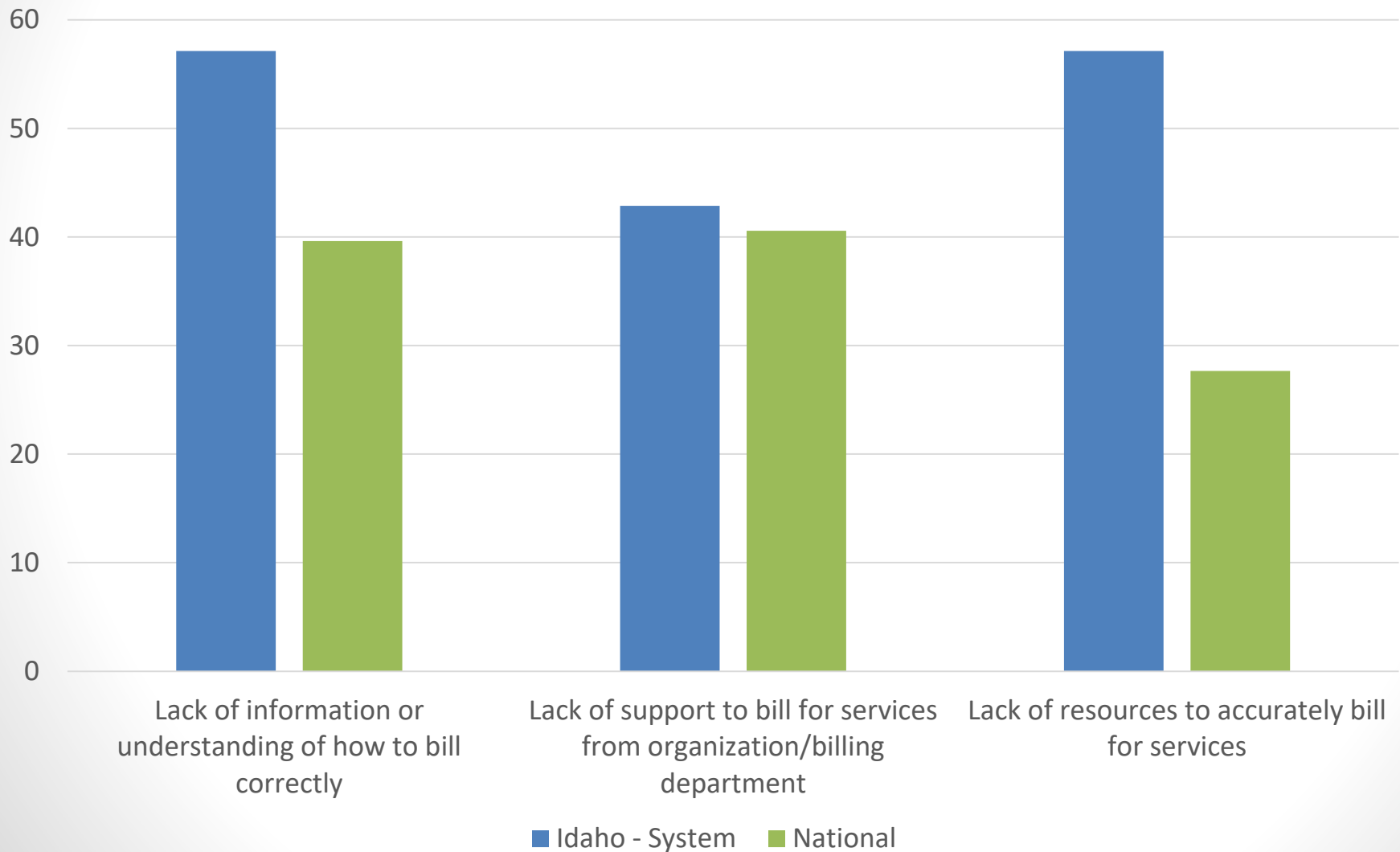
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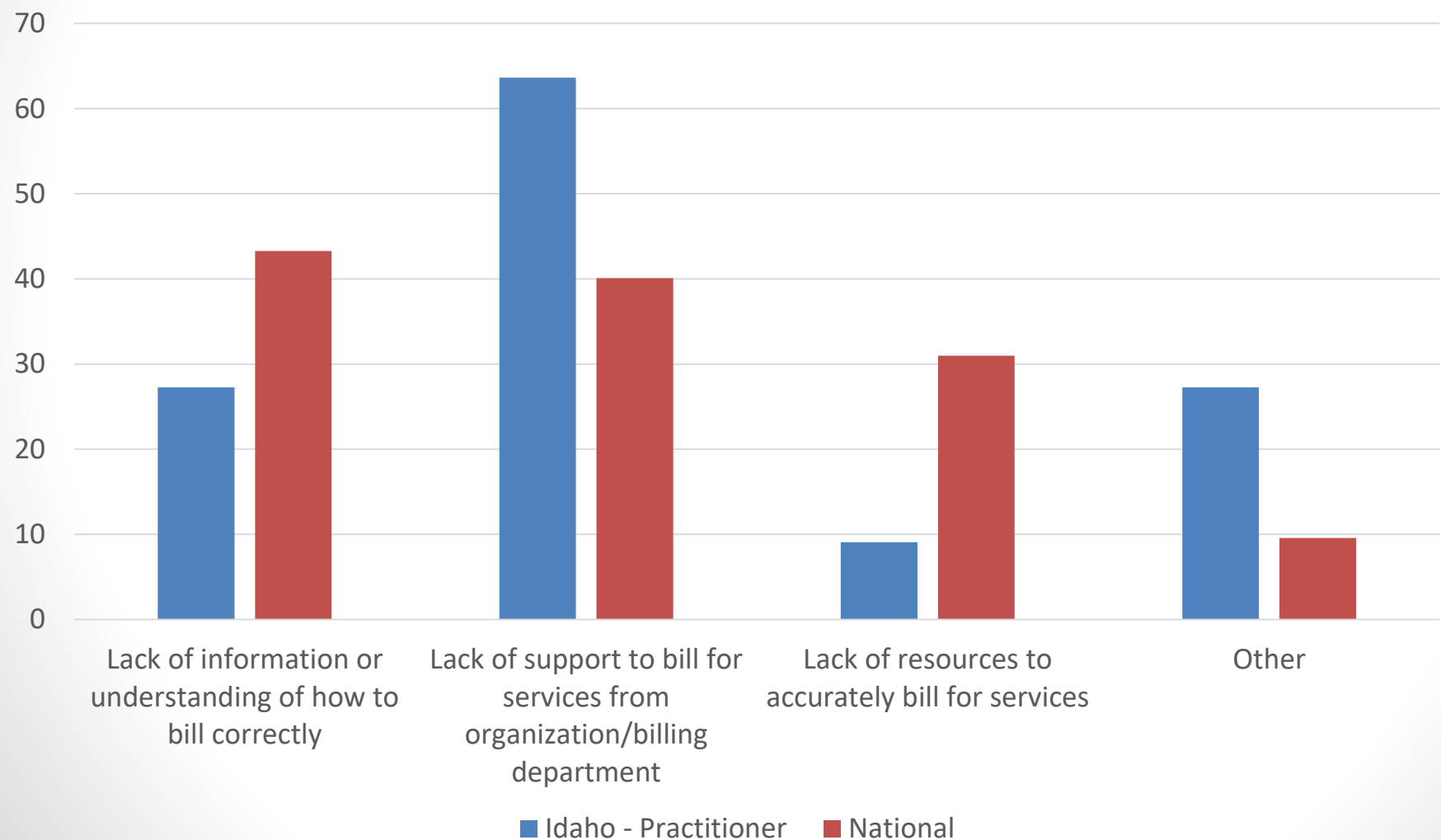
Billing for Services

What barriers prevent you from using billing codes for services?



Billing for Services

What barriers prevent you from using billing codes for services?



Billing for Services

Type of Billing	System vs National	Practitioner vs National
Incident-to-physician	higher	similar
Annual wellness visits	similar	lower
Transitional care management	lower	similar
Diabetes self-management training/evaluation	lower	lower
Tobacco cessation	lower	lower
Immunization	lower	lower
Medication therapy management	similar	similar
Chronic care management	lower	similar

Use of Technicians

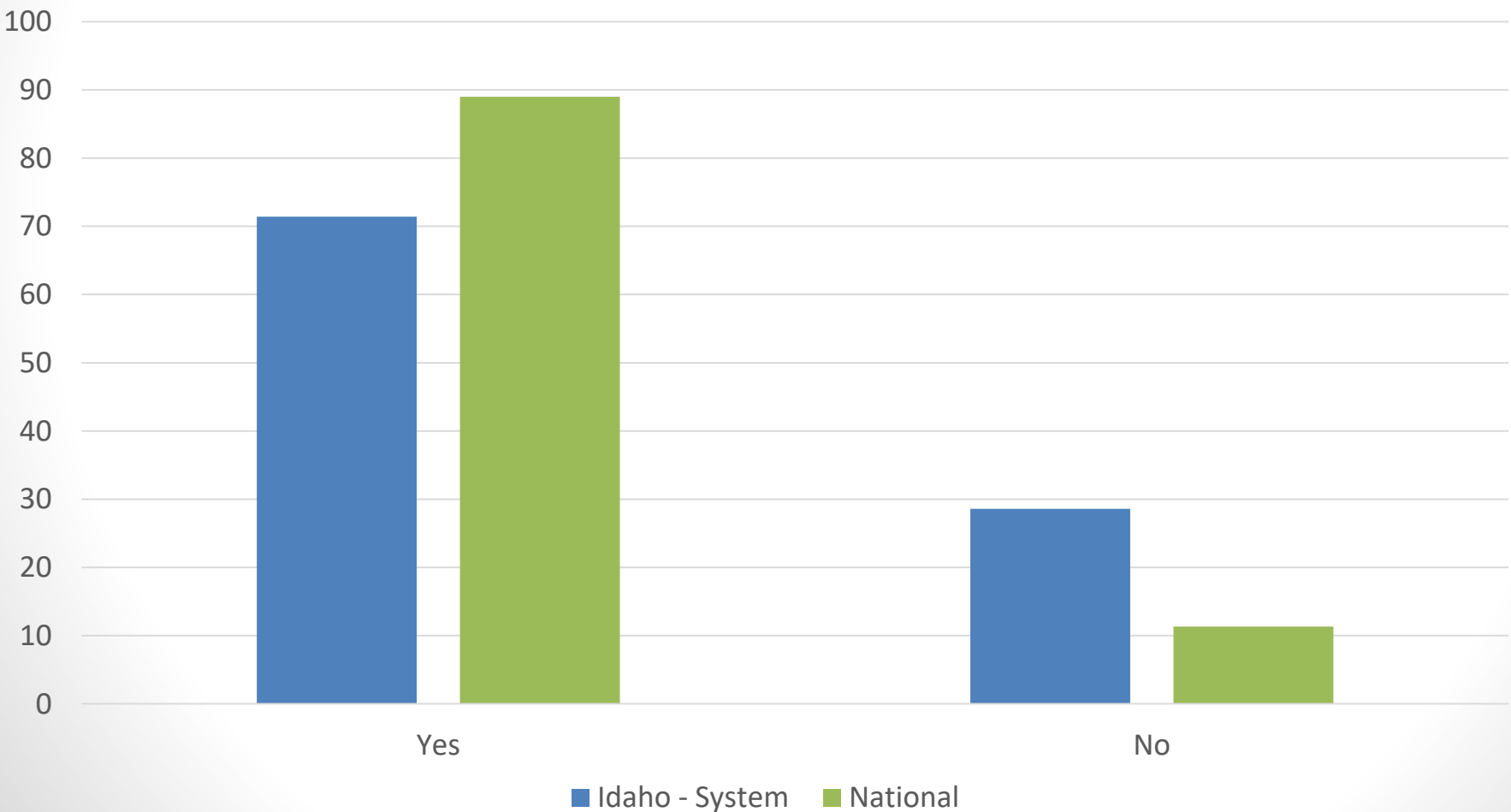
- Overall Practitioner reports showed less utilization of pharmacy technicians vs national averages
- System reports showed overall similar utilization of pharmacy technicians vs national averages
- Uses of technicians:
 - Work with third-party payers
 - Support of pharmacists' patient care activities
 - Point-of-care testing (lower for both)
 - Triage of phone calls
 - Pill box fills (lower for both)
 - Patient assistance program enrollment
 - Preparation of prescription for review

Other gap areas for System

- Methods in place to capture workload
- Involvement in discharge from the hospital
- Criteria to define what patients should receive pharmacist services
- Ongoing place for reporting to medical staff, healthcare executives, and others regarding patient outcomes and pharmacist patient care services provided in ambulatory settings

Goals With Organization

Are the ambulatory care pharmacy services mission, goals, objectives consistent with organization?



Other gap areas for Practitioner

- Requirement that pharmacists who provide patient care services in ambulatory settings have attained and maintain appropriate competencies and credentials
- Pharmacist involvement in credentialing and privileging process
- Written document that defines scope of services provided
- Policies and procedures developed governing the scope of services provided (administrative, operational, clinical)

Other gap areas for Practitioner

- Use of standardized formats or templates for documentation that facilitates outcomes measurement
- Involvement in research or other methods evaluating contribution or improving health outcomes
- Define measures that correlate value of pharmacists' contributions to patient outcomes

Next Steps

- Break next for 15 minutes
- Come back to our breakout sessions
- Target to create a strategic plan
- Identify what is important to work on

Questions?

