

Saint Alphonsus Medical Group

Geriatrics Specialty Clinic

Palliative Care Specialty Clinic



Clinic Model

- 1 Physician
- 1 Nurse Practitioner
- 1 Pharmacist
- 1 Social Worker



Clinic Model

- First visit 2 hours long
 - Pharmacist scheduled for 1 hour
- Subsequent visits 1 hour long
 - May be with pharmacist or social worker



Clinic Model

- Entire team trained in Motivational Interviewing (MI)
- Used as a specialty clinic, not primary care



Clinic Model

- Financially supported through:
 - 1) Traditional billing (but not pharmacist and social worker)
 - 2) Bundled payments from contracted Medicare insurance providers



Responsibilities

- Prior to each visit:
 - Review NextGen (clinic EHR)
 - Review PowerChart (hospital EHR)
 - Review Idaho Health Data Exchange (IHDE)
 - Review Prescription Drug Monitoring Program (PDMP)
 - Review Immunization Reminder Information System (IRIS)



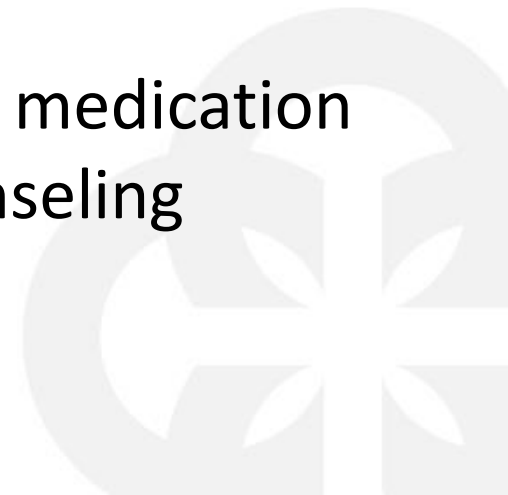
Responsibilities

- Prior to each visit:
 - Diagnoses
 - Echocardiograms
 - EKGs
 - DEXA scans
 - Labs
 - Controlled substances
 - Vaccinations



Responsibilities

- Once the patient arrives:
 - Whole team meet (10-15 minutes)
 - 15-20 minutes 1-on-1 with patient and/or family
 - 15 minutes at the very end discussing medication recommendations and providing counseling



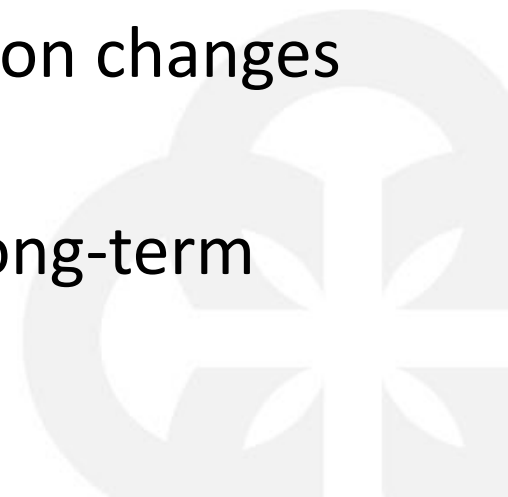
Responsibilities

- One-on-one interview:
 - Vaccinations (not in IRIS)
 - Ability to afford medications
 - Medication regimen adherence
 - Medication regimen
 - Medications often forgotten (including OTCs)



Responsibilities

- After the meeting:
 - Compose note, accounting for every medication, with (soft) recommendations, creating a “road map”
 - Make medication changes in EHR, sending pertinent prescriptions for current visit
 - Contact specialists regarding medication changes our team would like to make
 - Compose letter with new orders for long-term care centers



Responsibilities

- Additional Services:
 - Assisting with medication refills
 - Composing medications lists for patients
 - More useful than lists NextGen prints
 - Random curbside consult

