Saint Alphonsus Medical Group

Geriatrics Specialty Clinic

Palliative Care Specialty Clinic
Clinic Model

• 1 Physician
• 1 Nurse Practitioner
• 1 Pharmacist
• 1 Social Worker
Clinic Model

• First visit 2 hours long
  – Pharmacist scheduled for 1 hour

• Subsequent visits 1 hour long
  – May be with pharmacist or social worker
Clinic Model

• Entire team trained in Motivational Interviewing (MI)

• Used as a specialty clinic, not primary care
Clinic Model

- Financially supported through:
  1) Traditional billing (but not pharmacist and social worker)
  2) Bundled payments from contracted Medicare insurance providers
Responsibilities

• Prior to each visit:
  – Review NextGen (clinic EHR)
  – Review PowerChart (hospital EHR)
  – Review Idaho Health Data Exchange (IHDE)
  – Review Prescription Drug Monitoring Program (PDMP)
  – Review Immunization Reminder Information System (IRIS)
Responsibilities

• Prior to each visit:
  – Diagnoses
  – Echocardiograms
  – EKGs
  – DEXA scans
  – Labs
  – Controlled substances
  – Vaccinations
Responsibilities

• Once the patient arrives:
  – Whole team meet (10-15 minutes)
  – 15-20 minutes 1-on-1 with patient and/or family
  – 15 minutes at the very end discussing medication recommendations and providing counseling
Responsibilities

• One-on-one interview:
  – Vaccinations (not in IRIS)
  – Ability to afford medications
  – Medication regimen adherence
  – Medication regimen
  – Medications often forgotten (including OTCs)
Responsibilities

• After the meeting:
  – Compose note, accounting for every medication, with (soft) recommendations, creating a “road map”
  – Make medication changes in EHR, sending pertinent prescriptions for current visit
  – Contact specialists regarding medication changes our team would like to make
  – Compose letter with new orders for long-term care centers
Responsibilities

- Additional Services:
  - Assisting with medication refills
  - Composing medications lists for patients
    - More useful than lists NextGen prints
  - Random curbside consult