

Introduction to Medical Reimbursement and E&M Coding for Pharmacy Services

This content is appropriate for pharmacy professionals (pharmacists, technicians). It provides a brief overview on steps to expand pharmacist-provided health services and evaluation and management (E&M) coding for pharmacy services. It also offers cases to practice selecting E&M codes. This is a knowledge- and application-based activity.

Learning Objectives:

- Recognize general steps in expanding pharmacist-provided services with reimbursement.
- Describe the elements of a professional service coded on a medical claim.
- Know the difference between medical-decision making vs. time-based coding.
- Determine when to use codes for new vs. established patients.
- List commonly used codes for pharmacist-provided health services.
- Given a case, choose the E&M code.

Continuing Pharmacy Education: 2 contact hours

Steps for Activity Completion:

1. Watch **Video 1** (overview to expand pharmacist-provided health services).
Note: This content is not specific to Idaho. Given statutes and regulations in Idaho, partnering with other providers through a collaborative practice agreement (CPA) is not necessary.
2. Review **Activity 2** (E&M coding for non-dispensing pharmacy services).
3. Complete **Activity 3** (9 practice cases for selecting E&M codes).

Additional Resources:

- AMA 2021 Changes
- E&M Level of Service Code Selection – Quick Reference

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